

Training Terms & Conditions

Effective for **Challenger Open Course** training programs delivered by hTWORG International in October-November 2026, unless a signed agreement between hTWORG International and the Client states otherwise.

1. Introduction and Acceptance

These Training Terms & Conditions ("Terms") govern the registration for, and attendance at, Challenger Open Course training programs (each a "Training") organized by hTWORG International, as an authorized partner of The Richardson Company — a leader in sales performance training, a company established in Dubai, United Arab Emirates ("hTWORG", "the Organizer", "we", "us"), registered address: hTWORG International FZCO, Building A1, Dubai Digital Park, Dubai Silicon Oasis, Dubai, United Arab Emirates; registration number: DSO-FZO-38722; tax ID (TRN/WHK No.): 1043681079000XC.

By submitting a registration for a Training — whether through our website, a third-party registration platform, by email, or by any other means — the person or organization submitting the registration agrees, on behalf of itself and of every individual named in that registration, to be bound by these Terms. See Section 2 (Definitions) for how the terms "Registrant", "Client", and "Participant" are used throughout these Terms — in short, "Participant" always refers to the person actually attending the Training, regardless of who completed the registration or paid the Fee.

If you are registering on behalf of a company or other organization, you confirm that you have the authority to bind that organization to these Terms.

2. Definitions

- "Registrant" means the person or organization that submits a registration for a Training. In most cases the Registrant is also the Participant; where someone registers a colleague, or a company registers one or more employees, the Registrant may be a different person from the Participant(s).
- "Client" means the company or other organization on whose behalf a registration is made, where applicable — for example, where an HR or sales manager registers colleagues, or where the invoice for the Fee is issued to a company rather than an individual.
- "Participant" means the individual who actually attends the Training, regardless of whether that person personally completed the registration, registered on their own company's behalf, or was registered by someone else (e.g., a colleague or employer) on their behalf. Obligations described in these Terms as applying to "the Participant" (such as the conduct, IP, and confidentiality provisions) apply personally to that individual, while payment, billing, and cancellation obligations are owed by whichever of the Registrant or Client is financially responsible for the registration.
- "Training" means the specific course, workshop, or program identified at the point of registration, including its stated dates, format, and location.
- "Fee" means the total amount payable for a Participant's attendance at the Training, including the Training fee and, where selected, any optional add-on service described at the point of registration (such as the Deal Mentoring Track referred to in Section 6).

- "Confirmation" means the written confirmation of a successful registration sent by hTWORG to the Registrant.
- "Final Confirmation" means the notice sent by hTWORG on or shortly after the applicable go/no-go date for a given Training location (see Section 9), confirming that the minimum enrollment threshold has been met and that the Training will proceed as scheduled.
- "Business Day" means any day other than a Saturday, Sunday, or public holiday in the location where the Training is held, unless stated otherwise.
- "Website" means the hTWORG website(s) and any registration platform used by hTWORG to manage Training registrations.

3. Registration and Contract Formation

A binding contract between hTWORG and the Registrant/Client comes into existence when hTWORG sends the Confirmation, and not before. hTWORG reserves the right to decline any registration at its sole discretion, including where the Training is fully booked, where payment cannot be verified, or where the Registrant or intended Participant(s) clearly does not meet the target audience or prerequisite experience explicitly stated for the Training (for example, a stated seniority level, role, or prior training requirement).

It is the Registrant's responsibility to ensure that all information provided at registration (including contact details, company name, and accessibility requirements) is accurate and kept up to date.

hTWORG reserves the right to set and enforce a minimum and/or maximum number of Participants for any Training.

4. Training Content, Format, and Language

Detailed information about the content, structure, learning objectives, and agenda of the Training is made available on the Website and/or in the pre-training materials sent to Participants. Registrants are encouraged to review this information carefully before registering, as it forms the basis of the Training description.

The Training is delivered in English. No interpreter or translation service is provided as standard. Participants should have a working proficiency in English sufficient to actively participate in discussions, exercises, and role-play activities.

hTWORG reserves the right to make reasonable changes to the Training content, trainer(s), agenda, or running order, provided that the overall quality and core learning objectives of the Training are not materially diminished.

5. Venue and Schedule

The exact venue and the detailed daily schedule for the Training may not yet be finalized or published at the time registration opens. hTWORG will publish this information on the Website and/or send it directly to registered Participants by email once available, and in any event with reasonable advance notice before the Training. The following provisions apply both before and after that information is published:

The venue and schedule stated at the point of registration are provided in good faith based on availability at the time of booking. hTWORG reserves the right to change the venue (including to a different venue within a reasonable distance, or to a different building/room within the same city) and/or to make minor adjustments to the daily schedule, where reasonably necessary — for example, due to venue availability, capacity, or force majeure circumstances described in Section 16.

Where hTWORG changes the venue to a materially different location (e.g., a different city or country) or changes the Training dates, Section 9 (Cancellation and Rescheduling by the Organizer) applies.

Participants are responsible for their own visa arrangements (where applicable), and are strongly advised to check visa and entry requirements for the relevant country well in advance of the Training.

6. Fees and Payment

The Fee for the Training is stated in Euros (EUR) at the point of registration and is payable in full at the time of registration, unless otherwise agreed in writing (for example, under a separate invoicing arrangement with the Client's company).

In addition to the Training itself, Participants may optionally purchase the Deal Mentoring Track add-on — six 60-minute one-on-one mentoring sessions delivered after the Training — for an additional fee shown at the point of registration. Where selected, the add-on fee is included in, and paid together with, the Fee in a single transaction at the time of registration; it is not sold or invoiced separately.

Prices shown on the Website are net (VAT-exclusive) amounts. hTWORG International is registered for VAT in the United Arab Emirates, its supplies are made to customers outside the UAE and are treated as zero-rated supplies under UAE VAT Law.

It is the Participant's and/or Client's own responsibility to determine whether any tax, duty, reverse-charge VAT, or other levy is due on the Fee under the laws of their own country (for example, under reverse-charge or import-of-services rules applicable to cross-border B2B or B2C purchases), and to account for and pay any such amount to the relevant tax authority. hTWORG accepts no liability for any tax obligation arising for the Participant or Client in their home jurisdiction.

Payment can be made by bank card via Stripe, hTWORG's secure, PCI-DSS Level 1 compliant payment processor. By entering your card details, you authorize Stripe to charge the Fee (and, where applicable, any amount due under Section 8) to the card provided, on hTWORG's behalf.

Card data handling

- hTWORG does not collect, view, or store full card numbers, CVV/CVC codes, or other sensitive card data on its own systems.
- Card details are transmitted directly to, and processed by, Stripe in a secure, encrypted environment.
- Card data is used solely for the purposes of (i) processing payment of the Fee — including any optional add-on selected — in full, as a single upfront transaction, and (ii) where applicable, processing a refund in accordance with Section 8, using the same payment method and, in most cases, returning funds to the same underlying bank account associated with the card originally used.

hTWORG does not use stored card data for any other purpose, and does not share card data with third parties other than Stripe and, where legally required, financial institutions or regulators.

An invoice, in accordance with applicable invoicing and tax requirements, is issued per transaction and sent to the Registrant/Client; a single invoice may cover more than one ticket/Fee where multiple Participants are registered and paid for together in the same transaction.

Billing details and invoice corrections

It is the Registrant's and/or Client's sole responsibility to provide accurate and complete billing information at the time of registration (including the correct legal company name, registered address, and VAT/tax registration number, where applicable). hTWORG issues invoices based solely on the information provided by the Registrant/Client and is not responsible for any consequence — including rejected reimbursement claims,

delayed input-VAT recovery, or other tax or accounting issues on the Client's side — arising from inaccurate or incomplete information supplied at registration.

If an invoice needs to be corrected because of inaccurate billing details supplied by the Registrant/Client, the following applies:

- Correction requests must be submitted in writing to hello@htworg.com, stating the invoice number and the exact correction required.
- Where permitted under applicable accounting and tax rules, hTWORG will issue a credit note (correction invoice) cancelling the original invoice and a corrected replacement invoice with the same Fee amount; no refund or additional payment is triggered by a correction of this kind.
- Correction requests should be submitted as soon as the error is identified, and in any event within 8 business days of the original invoice date. Requests submitted after this period, or after the relevant accounting/VAT period has closed on hTWORG's side, may not be possible to action, or may require an alternative solution depending on applicable accounting and tax regulations.
- hTWORG will correct a genuine, first-time billing error free of charge, as a courtesy. For any second or subsequent correction request relating to the same Registrant/Client — whether on the same invoice or a later one — hTWORG is under no obligation to issue a further correction, and may, at its sole discretion, charge a reasonable administration fee, require written confirmation of the correct details from an authorized company representative before proceeding, or decline the correction request altogether.
- Where a correction changes the applicable tax treatment (for example, a previously omitted or incorrect VAT/tax registration number), the Registrant/Client remains responsible for any resulting tax consequences, including any interest, penalty, or filing correction required on their side.

7. Cancellation, Rescheduling, and Refunds — by the Participant

Rebooking to a different Challenger Open Course Date

If a Registrant or Participant is unable to attend due to a scheduling conflict, they may request — instead of cancelling and refunding — to move the registration to a different, currently open Challenger Open Course Training date (the next scheduled date, or any other date that is currently open for registration), subject to available capacity on the new date.

Rebooking requests must be submitted in writing to hello@htworg.com at least 10 business days before the original Training's start date the Participant registered for. If there is a price difference between the original and the new Training, the difference is settled at the time of rebooking: the Participant or Client pays the additional amount if the new Training costs more, or hTWORG refunds the difference if the new Training costs less.

Otherwise, if rebooking is not suitable or initiated within less than 10 business days, or no other Training date is currently open, or other Training dates are fully booked, the standard cancellation and refund schedule below applies:

If a Registrant or Client needs to cancel a confirmed registration, the following refund schedule applies, based on the amount of notice given prior to the first day of the Training. Note that the percentages below apply to the gross Fee paid; bank charges, payment processor fees, and ticketing-platform commission will be deducted from the refunded amount as described under "Refund method and deductions" below.

Notice Period (prior to the first day of the Training)	Refund of the Fee
More than 40 business days	100% — no charge
31 to 40 business days	66.7% (one-third of the Fee is retained)
21 to 30 business days	50% (one-half of the Fee is retained)
10 to 20 business days	25% (three-quarters of the Fee is retained)
Less than 10 business days	0% — no refund (Fee retained in full)

How to cancel

All cancellation and refund requests must be submitted in writing by email to hello@htworg.com. The date and time of hTWORG's receipt of the email (not the date it was sent) determines which notice-period band in the table above applies. Cancellation requests made by phone, verbally, or through any other channel are not valid until confirmed in writing to the above address.

Refund method and deductions

Where a refund is due under this Section, it will be issued to the same payment method, and in most cases the same underlying bank account, used for the original payment. Refunds will be processed within a reasonable time, typically within 5-7 business days of hTWORG's confirmation of the refund amount.

Any bank charges, currency conversion costs, or payment processor transaction fees incurred in making the original payment and/or the refund, together with any non-refundable commission charged by the ticketing/registration platform), will be deducted from the refunded amount. This deduction does not apply to refunds issued under Section 9 (Cancellation or Rescheduling by the Organizer), which are refunded in full.

No-shows (failure to attend without prior written cancellation) are treated as a cancellation with less than 10 business days' notice, and no refund will be issued.

8. Substitution

If a registered Participant is unable to attend, hTWORG allows the registration to be transferred to a different individual from the same Client organization, free of charge, provided that:

- the request is submitted in writing to hello@htworg.com within 5 business days before the first date of the Training
- the new Participant meets any prerequisites stated for the Training.

Substitution does not affect the Fee already paid and does not reset the cancellation notice-period calculation, which continues to run from the date of the original registration.

This substitution option is available only to registrations made by or on behalf of a company or other organization. Where a Participant has registered and paid as a private individual (not on behalf of, or invoiced to, a company), the registration is personal to that individual and may not be transferred to another person; only the cancellation and rebooking terms in Section 7 apply.

9. Cancellation or Rescheduling by the Organizer

For each Training location, hTWORG will make a go/no-go decision on whether the Training will proceed, based on whether the minimum enrollment of 6 Participants has been reached by the following dates:

- Amsterdam — 6 October 2026;
- Warsaw — 14 October 2026;
- Stockholm — 21 October 2026.

hTWORG will communicate this decision to all registered Participants for that location as a **"Final Confirmation of the Training"** by email shortly after the relevant date.

Participants are strongly advised not to book non-refundable travel or accommodation until they have received the Final Confirmation of the Training for their location, and, where relevant, to consider travel insurance covering event cancellation.

In addition, hTWORG reserves the right to cancel, postpone, or reschedule a Training for other reasons — for example, trainer unavailability, or circumstances described in Section 16 (Force Majeure). hTWORG will notify affected Registrants as soon as reasonably possible.

Where hTWORG cancels a Training — whether due to the minimum enrollment not being reached or for any other reason — without offering a suitable rescheduled date or rebooking option to another Training date, the Participant will receive a full refund of the Fee paid, without any deduction for bank charges, payment processor fees, or ticketing-platform commission, within 5-7 business days of the cancellation notice.

hTWORG's liability in connection with a cancellation, postponement, or rescheduling of a Training is limited to the refund of the Fee as described above. hTWORG is not liable for, and will not reimburse, any travel, accommodation, visa, insurance, or other costs or losses incurred by the Participant or Client in connection with the Training, whether or not the Training is cancelled, postponed, or rescheduled by hTWORG.

10. Right of Withdrawal (EU Participants)

This Section is relevant only where a Participant registers, and pays, as a private individual in a personal capacity. Where a registration is made by, or invoiced to, a company or other organization (i.e., a Client), the individual(s) attending are not "consumers" for the purposes of EU consumer-protection law in the first place, and the statutory withdrawal right discussed below simply does not apply to them — Section 7 governs cancellation for all such Registrants regardless. The remainder of this Section addresses the position of individual consumer Registrants only, out of caution.

Where a Participant is a consumer (a natural person acting outside their trade, business, or profession) located in the European Union, the following applies in relation to the statutory 14-day right of withdrawal for distance contracts under EU Directive 2011/83/EU (as implemented in the applicable Member State's national law):

The Training constitutes a service related to a leisure/professional development activity for which the contract provides a specific date or period of performance, within the meaning of Article 16(I) of Directive 2011/83/EU. As such, and in line with the interpretation confirmed by the Court of Justice of the European Union (Case C-96/21), **the statutory right of withdrawal does not apply once registration is confirmed**, because withdrawal would place the risk of the released capacity on hTWORG as the organizer of a date-specific, capacity-limited event. Instead, the cancellation or rebooking terms set out in Section 7 apply to all Registrants, whether registering as a business or as a consumer.

For this purpose, a registration is treated as "confirmed" from the point hTWORG sends the Confirmation referred to in Section 3 — i.e., once registration and payment are completed — and not from the later go/no-go decision described in Section 9. This is because the fixed-date, capacity-limited nature of the Training, which underlies the Article 16(l) exception, exists from the moment a seat is reserved and paid for, regardless of whether the minimum-enrollment threshold is confirmed later.

11. Intellectual Property, Richardson Licence and Training Materials

The Challenger Open Course is delivered under license from The Richardson Company ("Richardson"). hTWORG's right to deliver this Training depends on Richardson's license terms, and a breach of this Section by a Participant or Client can expose hTWORG to sanctions from Richardson. Accordingly, this Section applies in full to every Participant and Client, regardless of whether the Participant registers personally or through a company — the underlying Richardson license makes no such distinction, and neither does this Section.

11.1 Ownership of hTWORG Materials

All training materials, methodologies, slide decks, exercises, templates, and other content provided during or in connection with the Training that are hTWORG's own intellectual property, or that of hTWORG's licensors other than Richardson (together, "hTWORG Materials"), are owned by hTWORG and/or the relevant licensor and are protected by copyright and other intellectual property laws.

11.2 Ownership of Richardson IP

Richardson owns all right, title, and interest in and to Richardson's Confidential Information and pre-existing intellectual property — including but not limited to its training programs, materials, processes, methodologies, technologies, software, hosting platforms, and any related documentation — together with any and all derivatives, modifications, and improvements thereof created in the course of delivering the Training, including all intellectual property rights contained therein (together, "Richardson IP").

11.3 Ownership of Participant/Client IP

Each Participant and Client retains all right, title, and interest in and to its own confidential information and pre-existing intellectual property that it shares or contributes during the Training — for example, real deal information, customer data, or business strategies used in exercises or discussions ("Participant IP"). Nothing in this Section transfers ownership of Participant IP to hTWORG or Richardson.

11.4 License Grant to Participants

Subject to these Terms, Richardson grants each individual who participates in the Training, whether in the classroom, online, or via another medium (each, a "Participant"), a non-exclusive, non-transferable license to use the applicable Richardson IP for that Participant's own continued reference and reinforcement of what was covered in the Training, and only to the extent that such license is required to enable the Participant to make use of the Training. This license is personal to the Participant and does not extend to the Participant's employer, colleagues, or any other third party, except as expressly permitted elsewhere in these Terms.

11.5 Use of Participant/Client IP by hTWORG and Richardson

In the course of delivering the Training, hTWORG or Richardson may incorporate certain Participant IP (for example, an anonymized deal scenario raised during an exercise) into the Training as necessary to deliver the session. Any such use is strictly limited to delivering the Training under these Terms; neither hTWORG nor Richardson will reproduce it for its own separate use, sell it, otherwise transfer it, or permit its use beyond this purpose, except with the relevant Participant's or Client's prior written approval.

11.6 Restrictions — what Participants and Clients must not do

Neither hTWORG Materials nor Richardson IP (together, the "Materials") may be used except as permitted above. In particular, Participants and their organizations must not:

- copy, reproduce, distribute, publish, or share the Materials, in whole or in part, outside their own organization;
- reproduce the Materials for their own further use (except with hTWORG's or, for Richardson IP, Richardson's prior written approval), or sell, otherwise transfer, use, or permit the use of the Materials except as set out in these Terms;
- use the Materials, or the methodologies taught, to deliver, sell, or otherwise provide training — including internal training or internal dissemination within their own organization — to any third party, whether or not for commercial gain, except as expressly licensed under Section 11.4;
- record (audio, video, or screen capture) any part of the Training without hTWORG's prior written consent;
- create derivative works based on the Materials for any commercial purpose.

11.7 Representations and indemnification

hTWORG represents that it holds the necessary rights and licenses from Richardson to make the Richardson IP available to Participants as contemplated by Section 11.4, and that, to hTWORG's knowledge, this does not infringe or misappropriate any third party's rights.

Each Participant and Client represents that any Participant IP it contributes during the Training does not infringe or misappropriate any third party's rights, and agrees to defend, indemnify, and hold harmless hTWORG and Richardson, and their respective officers, employees, and licensors, from and against any liability, losses, claims, costs, damages, or expenses (including reasonable legal fees) arising out of: (a) that Participant's or Client's breach of this Section 11, or (b) a third-party claim that Participant IP contributed by that Participant or Client infringes or misappropriates the third party's rights. This obligation survives completion of the Training or earlier termination of the Participant's registration.

11.8 Attendance and license tracking

Each Participant's attendance will be recorded — for example, by signature or digital attendance log on the first day of the Training — as required under hTWORG's license arrangement with Richardson, to confirm that Participant's authorization under the license granted in Section 11.4.

11.9 Breach, survival, and effect of license changes

Any breach of this Section may result in immediate removal from the Training (without refund) and further legal action to protect hTWORG's and/or Richardson's intellectual property rights; hTWORG may be required to report such breaches to Richardson under hTWORG's license agreement. The obligations in this Section survive completion of the Training. If hTWORG's underlying license arrangement with Richardson terminates, or Richardson's rights in the Richardson IP are otherwise affected, hTWORG will notify affected Participants of any resulting change to their ability to continue using the Richardson Materials under Section 11.4.

12. Confidentiality

During the Training, hTWORG, its trainers, and Participants may exchange confidential or commercially sensitive information — for example, in group discussions, exercises, and role-plays that reference real deals, customers, or business strategies. Each Participant agrees to keep confidential any such information shared by hTWORG, by other Participants, or by their organizations during the Training, and to use it only for their own learning; this does not apply to information that is already public, already known to the Participant, or independently developed.

hTWORG will treat any confidential business information a Participant or Client shares with hTWORG in connection with the Training with the same care it applies to its own confidential information, and will not disclose it outside hTWORG (and, where necessary for delivering the Training, Richardson) without consent.

Participants take part in group discussions and exercises with peers from other, potentially competing, organizations at their own discretion. hTWORG expects all Participants to respect the confidentiality obligation above, but hTWORG is not responsible or liable for another Participant's failure to keep information shared during or after the Training confidential.

13. Photography, Video, and Media Consent

Photographs and/or video recordings may be taken during the Training for hTWORG's marketing, promotional, and archival purposes. By registering for, and attending, the Training, Participants consent to being photographed and/or filmed, and to hTWORG using such images and recordings, in whole or in part, on hTWORG's website, social media channels, and other marketing materials, without further notice or compensation.

hTWORG will not name or otherwise identify Participants appearing in such photographs or videos, unless the Participant has separately and expressly agreed to be named (for example, for a written or video testimonial).

Any Participant who does not wish to be photographed or filmed must notify hTWORG in writing prior to the Training, or inform the on-site trainer/staff at the start of the Training, so that reasonable steps can be taken to exclude them from promotional material. hTWORG cannot guarantee exclusion from group/venue-wide shots but will make reasonable efforts to honor such requests.

14. Data Protection

hTWORG processes personal data provided at registration (such as name, email, company, and payment-related data) in accordance with applicable data protection law, including the EU General Data Protection Regulation (GDPR) where relevant, and hTWORG's Privacy Policy, available at <https://www.htworg.com/privacy-policy>.

In addition to hTWORG's Privacy Policy linked above, the following specific terms apply to Registrations and Training Data processing for the Training:

- Personal data is used for the purposes of managing the registration, processing payment, communicating with Participants about the Training, and, where consented to, for marketing purposes. Card payment data is handled as described in Section 6.
- Sharing data with Richardson: to deliver the Training under license from Richardson (see Section 11), hTWORG shares a limited set of Participant data with Richardson — specifically, each Participant's name, business email address, business address, and job title — for the purpose of tracking Training attendance and administering the Richardson license referred to in Section 11. This sharing is necessary to provide the licensed Training that the Participant has registered for (GDPR Article 6(1)(b)); Richardson processes this data under its own privacy policy and applicable data protection law, including the GDPR.
- Other service providers: in the course of managing registrations, payments, and Training delivery, hTWORG also uses third-party service providers — including Stripe (payment processing, see Section 6), our registration/ticketing platform (currently RegFox), and internal CRM/automation tools (currently including HubSpot and Zapier) — which process Participant data strictly as needed to provide these services on hTWORG's behalf.

15. Limitation of Liability

To the maximum extent permitted by applicable law:

- hTWORG's total liability to a Registrant, Client, or Participant arising out of or in connection with the Training and these Terms, whether in contract, tort, or otherwise, shall not exceed the total Fee paid by that Registrant/Client for the relevant Training;
- hTWORG shall not be liable for any indirect, incidental, or consequential loss, including loss of profit, loss of business opportunity, or travel-related costs as described in Section 9;
- nothing in these Terms excludes or limits liability that cannot be excluded or limited under applicable law, including liability for death or personal injury caused by negligence, or for fraud.

The Training is provided for general professional development purposes and does not constitute legal, financial, tax, HR, or other professional advice. Any action taken by a Participant or Client based on Training content is taken entirely at their own risk.

16. Force Majeure

hTWORG shall not be liable for any failure or delay in performing its obligations under these Terms where such failure or delay results from circumstances beyond its reasonable control, including but not limited to natural disasters, extreme weather, pandemic or epidemic, war, terrorism, civil unrest, government action or restriction, industrial action, venue unavailability due to circumstances beyond hTWORG's control, or failure of third-party suppliers. In such cases, hTWORG will use reasonable efforts to reschedule the Training and will apply the refund terms described in Section 9.

17. Conduct

hTWORG reserves the right to refuse admission to, or remove from, the Training any Participant whose conduct is reasonably considered disruptive, offensive, or otherwise inappropriate, without obligation to provide a refund.

18. Governing Law and Dispute Resolution

These Terms are governed by, and shall be interpreted in accordance with, the laws of Hungary. Matters not expressly regulated by these Terms are governed by Act V of 2013 on the Civil Code of Hungary.

If any dispute or claim arises out of or in connection with these Terms or the Training, the parties will first attempt to resolve it through good-faith negotiation. If such negotiation does not lead to a resolution within a reasonable time, the parties submit to the exclusive jurisdiction of the Hungarian court having competence and territorial jurisdiction under Act CXXX of 2016 on the Code of Civil Procedure of Hungary.

19. General Provisions

- Entire Agreement: These Terms, together with the Confirmation and any specific written agreement for the Training, constitute the entire agreement between hTWORG and the Registrant/Client in relation to the Training.
- Amendments: hTWORG may update these Terms from time to time. The version in force at the time of registration applies to that registration.

- Severability: If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.
- Assignment: The Client may not assign or transfer its rights or obligations under these Terms without hTWORG's prior written consent.
- No Waiver: A failure by hTWORG to enforce any provision of these Terms shall not be construed as a waiver of that provision.

20. Contact

For any questions about these Terms, registration, cancellations, or refunds, please contact:

hello@htworg.com