



Cancellation and Refund Policy

By registering for any LTI Physio course, event, or educational offering, you agree to the following cancellation and refund terms:

Cancellations and Refunds

- **Cancellations made thirty (30) days or more prior to the course start date** are eligible for a **full refund, less any applicable processing and transaction fees.**
- **Cancellations made fewer than thirty (30) days prior to the course start date** are **not eligible for a refund.**

Transfer and Credit Options

In lieu of a refund for cancellations made within thirty (30) days of the course start date, registrants may:

- **Transfer their registration** to another individual at no additional cost, provided notification is given prior to the course start date, **or**
- **Apply the full registration fee as a credit** toward:
 - Another LTI Physio course or educational offering
 - LTI Physio digital products, including e-books
 - Two (2) mentoring sessions with Dr. Susan Clinton

All credits must be used within **six (6) months** from the original course date unless otherwise approved in writing.

Additional Terms

- All cancellation and transfer requests must be submitted in writing via email to info@ltiphsio.com
- Failure to attend the course without prior written notice will be considered a **forfeiture of registration** and will not qualify for a refund or credit.
- LTI Physio reserves the right to cancel or reschedule a course at its discretion. In such cases, registrants will be offered the option to transfer to a future course or receive a full refund, including processing fees.